

1. CONDITION OF VEHICLE:

1.1 The Owner states that to the best of his knowledge and belief that above-described vehicle is in sound and safe condition and free of any known defects or faults which would affect its safe operation under normal use.

2. SCOPE OF USE AND ALLOWED DRIVER(S):

2.1 The Renter states that he / she is physically and legally qualified to operate the above-described vehicle. Renter will use the Rented Vehicle only for business use, and not personal use. Renter will comply with all applicable laws relating to holding licensure to operate the vehicle and pertaining to operation of motor vehicles. Renter will not sublease the Rental Vehicle or use it as a vehicle for hire.

Renter will not allow any other person to operate the Rented Vehicle unless identified in the booking process or informed Pinnacle Prevention.

All drivers are required to complete our [online safety and operations training](#).

3. EXCLUSIONS:

3.1 The rented vehicle shall not be used to carry passengers or property for hire.

3.2 The rented vehicle shall not be used to carry passengers other than in the interior or cab of the vehicle.

3.3 The rented vehicle shall not be used to push, propel, or tow another vehicle, trailer or any other thing without the written permission of the Owner.

3.4 The rented vehicle shall not be used for any race or in any competition.

3.5 The rented vehicle shall not be used for any illegal purpose.

3.6 The Renter shall not operate the vehicle in a negligent manner.

3.7 The rented vehicle shall not be operated by any other person other than the allowed drivers stipulated in 4.1 above without the written permission of the Owner. If Renter allows any other driver under the age of 25 years old to drive the rented vehicle, the Renter will be fully responsible for all expenses relating to the rental car and any other Vehicle involve in any type of accident.

3.8 The Renter may not smoke or vape inside the vehicle.

3.9 The Renter may not transport or carry live animals in the vehicle.

4. INSURANCE:

4.1 The Renter agrees that only the vehicle is covered under insurance and the driver or passengers are not covered. The Renter also agrees that personal belongings and other items left in the vehicle at any time are not covered.

5. ROAD ASSISTANCE:

5.1 The following is included with Mercedes-Benz Roadside Assistance:

- Fuel delivery to your location when you run out of gas.
- Replacement of a flat tire by a trained technician.
- Jump start a vehicle if the battery is dead.
- Towing a vehicle to the local Mercedes-Benz dealership for service.

If needed, please contact the service department at Mercedes-Benz of Chandler **(844) 211-5748**. **You may also use the Emergency button on the dashboard of the vehicle.**

6. MAINTENANCE:

6.1 The Renter is responsible for routinary maintenance that includes:

- Fueling – Diesel or Gasoline, please see the van description when renting it and the fueling cap to make sure.
- Checking and keeping adequate tire pressure
- Checking and reporting any errors from the reefer unit
- Checking vehicle fluids: oil, DEF (diesel exhaust fluid), windshield cleaner
- Cleaning and upkeep of the exterior and interior of the vehicle

6.2 The renter is responsible for garaging the vehicle in a safe location, preferably indoors.

7. RETURN OF VEHICLE:

7.1 The Renter agrees to return the car to us in the same condition they received it, ordinary wear and tear excepted, on the date, at the time and to the location specified in the Rental Contract. You must return it sooner on our demand if requested.

7.2 The Renter agrees to return the car to us fueled (same level as it was when picked up) and washed (Use a mild car cleaning detergent and water mix that does not contain any strong soluble substances, alcohol or abrasive components.)

